# Daria Heidendael

PAINTINGS WITH A STORY & MORE

# **Privacy statement**

Daria Heidendael, located at Berlagestraat 18 (6412 ZX) in Heerlen (The Netherlands), is responsible for the processing of personal data as shown in this privacy statement.

# 1. The company

Daria Heidendael Paintings with a story & more

KvK: 67726887

Website

https://www.dariaheidendael.nl

Contact

+31 (0)6 273 900 95 info@dariaheidendael.nl

# 2. Personal data being processed

The following data is processed:

- First and last name
- Address data
- Email address
- Phone number
- Account number (IBAN)
- Quote number and invoice number
- Mails with personal data
- Information about your activities on this website
- Internet browser and device type

#### 3. For what purpose and on what basis personal data are processed

#### Contact

If you have contacted me by telephone, email, our contact form, WhatsApp or social media, then I have received information from you. These are processed in order to respond to your message to me.

#### Execution and delivery of orders

If you have purchased a (commissioned) painting or another product, the data necessary for the execution and delivery of the order will be processed.

#### Handling payment and invoicing

Your name, e-mail address and other data that are necessary to be able to send a correct invoice are processed. When paying, there will also be shown from which account this comes and who the account holder is.

#### Website

By analyzing visitor behavior on the Daria Heidendael website, it is possible to make improvements to its user-friendliness and to tailor the range of services and products as closely as possible to your preferences.

## 4. Transfer of recipients of personal data

Data will not be sold to third parties and will only be provided if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

## 5. Retention of personal data

Personal data is not kept for longer than is strictly necessary to realize the purposes for which your data is collected. Quotes, invoices and payment details are kept for 10 years.

## 6. Your rights

# Access, rectification and erasure

You have the right to know which of your personal data is being processed and you may subsequently request that it be rectified or deleted.

# Restriction of processing

You have the right to request that I restrict the processing of your personal data, for example, when the data is no longer correct, the processing is unlawful, I no longer need your personal data or pending a decision on the objection you have made against processing.

#### Right to object

You have the right to object to the processing of your personal data.

#### Data portability

You have the right to receive your personal data from me in a structured computer file, so that you can transfer it to another party.

#### Revoke consent

If I have obtained your data for a specific purpose based on your consent, you may withdraw this consent at any time. The withdrawal of consent does not affect the lawfulness of the processing before the withdrawal.

#### Exercising rights

If you wish to exercise one of the above rights, please contact me by email at info@dariaheidendael.nl. Any request for inspection, correction, deletion, objection and/or data portability will be answered as soon as possible, but at the latest within four weeks.

To ensure that the request for access has been made by you, I ask you to send a copy of your proof of identity with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black in this copy. This is to protect your privacy.

## Complaints

I will be happy to help you if you have complaints about how I handle your personal data. If you nevertheless do not agree with me, you also have the right under privacy legislation to file a complaint with the Dutch Data Protection Authority.

# 7. Security personal data

Appropriate organizational and technical measures have been taken to protect personal data against loss or other forms of unlawful processing. These measures ensure a level of security that matches the data being processed.

#### 8. Amendments

I may have to change the privacy statement because I have started to use a different method. I will always publish the new privacy statement on the website.

## 9. Entry into force

This (renewed) privacy statement came into effect on August 1, 2021.

## 10. Questions

For questions about this privacy statement, please send an email to info@dariaheidendael.nl.